

BestCare Treatment Services Position Description

Title:	Mobile Crisis Peer Support Specialist
Program:	Community Mental Health Program (CMHP)
Program Location:	Prineville, Crook County, Oregon (Travel required)
Supervisor:	Program Director and MH Clinical Supervisor
Employment Status:	Full Time Regular (1.0 FTE)
FLSA Classification:	Non-Exempt (Hourly)
Effective Date:	October 2022

Job Summary

The Mobile Crisis Peer Support Specialist works as part of a two-person crisis response team (the other team member being a QMHA or QMHP). Under the direction of a QMHP, the team is responsible for mobile crisis response, risk assessment and crisis stabilization planning for adults and children in the County. The Peer position is an integral part of this team, bringing their own lived experience with mental health to help connect with individuals in crisis and provide support.

Essential Functions

1. Provides crisis and risk assessment and intervention services in support of BestCare's mobile crisis response, including after hours, under the direction of QMHP.
2. Provides immediate mobile response to individuals experiencing mental health crises in Crook County. Calls may come from a variety of different sources including the hospital, jail, police, or other community partners.
3. Gathers information necessary to identify and assess risk factors for harm to self or others in the context of the client's current psycho-social state via interview with client and with consideration given to collateral information; makes recommendations for safety planning or higher level of care needs.
4. Provides assessment and recommendations to treatment providers and emergency departments as appropriate.
5. Assesses for personal safety in the environment and request law enforcement support as appropriate.
6. Provides information and facilitates linkage to mental health treatment and other social services.
7. Operates in a sometimes ambiguous and frequently changing work environment.
8. Respects client rights and responsibilities and demonstrates professional boundaries and ethics.
9. Adheres to mandatory abuse reporting laws and HIPAA requirements.
10. Documents and maintains electronic health record (EHR) and ancillary records in a manner that assures compliance with all agency policies, program procedures and local, state, and federal regulations. Completes documentation within agency stated timelines. All crisis documentation must be approved and signed by supervisor or other designated QMHP.
11. Attends seminars, training and other educational opportunities in order to develop professional skills and abilities.
12. Participates in all scheduled staff meetings, supervision sessions, and other departmental and agency meetings.
13. Collaborates effectively with other team members and community partners.

14. Provides case consultation and stays in communication with other MH providers.
15. Completes comprehensive safety plans, with direction from QMHP.
16. Completes appropriate follow-up with clients as required.
17. Assists in completing referrals, as necessary, to respite or other higher levels of care.
18. Acts as a role model to clients to inspire hope and share life experiences as appropriate
19. Telephones contacts, which include talking with clients who need support and are struggling and may be prone toward self-harm/suicidality or prone to making bad decisions.
20. Identifies person's abilities, strengths and assets and assist them to recognize and use them.
21. Other duties as assigned.

Qualifications

Education, Certifications and Licensure

- High School diploma or equivalent is required
- Must meet the Oregon Administrative Rules definition of a peer: "Any individual who has similar life experience, either as a current or former recipient of addictions or mental health services, or as a family member of an individual who is a current or former recipient of addictions or mental health services."
- Must hold a Peer Support Specialist Certification from a State-approved training program. New Hires that do not hold a current certification must make an application within the first six months of employment (or sooner). If the employee does not have this certification, she/he will be referred to IPS training by BestCare and must attend/complete the training and obtain IPS certification at the soonest possible opportunity. Priority will be given to applicants currently certified.
- Valid Driver's license and appropriate auto insurance.

Experience

- Must be familiar with mental illness and substance abusing population and people with disabilities
- If self-identified as being someone in recovery, must be in continuous recovery from substance use dependence and have a minimum of 1 year (*temporarily reduced from 2 years to 1 year*) recovery

Skills & Abilities:

- Knowledge of alcohol and drug addiction and detoxification; community resources and recovery programs
- Ability to communicate clearly, concisely and effectively, both orally and in writing
- Ability to maintain documentation in the EMR/Electronic Medical Record program
- Ability to work well with clients, co-workers, and community partners of diverse backgrounds and culture
- Ability to work independently and as a positive, collaborative team member. Must have the ability to get along with co-workers
- Ability to function effectively use good judgment in crisis situations
- Bilingual in English/Spanish preferred but not required

Physical Demands:

The physical demands described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing this job, the employee is regularly required to reach with hands and arms. The employee is frequently required to stand, walk, and use hands to handle, feel or operate objects or controls. The employee is occasionally required to sit; climb or balance; stoop, kneel, crouch, or crawl; and talk and hear. The employee must occasionally lift and/or move up to twenty (20) pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

This position requires the employee to dress in a professional manner that meets the standards for professional employees in Crook County.

THIS JOB DESCRIPTION DOES NOT CONSTITUTE AN EMPLOYMENT AGREEMENT BETWEEN THE EMPLOYER AND THE EMPLOYEE AND IS SUBJECT TO CHANGE BY THE EMPLOYER AS THE NEEDS OF THE EMPLOYER AND REQUIREMENTS OF THE JOB CHANGE.

Employee Signature / Date

Supervisor Signature / Date