BestCare Treatment Services Position Description

Title: LPN / MSR Nurse

Program: Deschutes County BHRN/ Medication Clinic

Supervisor: Medical Director of MSR Clinic Full Time Regular (1.0 FTE)

FLSA Classification: Non-Exempt (Hourly)

Effective Date: October 2022

Job Summary: This position reports to the Medical Director of the MSR clinic to support integration and extension of services at the program site. The employee will provide patient-centered nursing services to adult substance abuse disorder patients in the BestCare medication services clinics and promotes efficient coordination of patient care through collaborative practice and ongoing behavioral and nursing care management in order to improve care delivery and health outcomes. Responsibilities include intake and assessment for patients with substance use disorder, the administration of long-acting injectable medications, triage and individualized medication education for clients. While this position will support the BHRN Project it will be a part of the Medication Services Team specifically supporting the outreach center by conducting walk-in visits, first aid screening, referrals to medical providers for medical management of substance use disorder, and triage for acute illnesses.

Essential Functions:

- 1. Works positively and cohesively as a member of the Medication Services team to meet the needs of patients effectively and efficiently
- 2. Communicates effectively and works positively as a liaison to other internal and external providers to optimize care coordination and integration of care
- 3. Communicates effectively to establish supportive therapeutic relationships with patients to evaluate, screen, educate and provide therapeutic interventions and care coordination to best meet patient treatment goals
- Screens patients for health issues related to the use of substances as well as other medical concerns, provides education regarding managing chronic illnesses, and makes referrals to ongoing care as indicated
- 5. Provides video-linked, telehealth-assisted, physical exams in conjunction with remote medical providers to appropriately assess patients entering medication supported recovery services
- 6. Skillfully observes, assesses, and accurately documents patients' mental status and progress; provides appropriate interventions and communication to other involved team members
- 7. In consultation with medical providers, monitors all patient lab work. Consults with medical providers regarding any changes or concerns and documents lab results accurately
- 8. Triages and responds in a timely, efficient manner to patient questions, concerns and needs as well as questions and requests from external providers regarding client care and medication treatment to best support patients in using their medications safely and effectively and in attaining their identified goals
- 9. Protects patients and employees by adhering to infection-control policies and procedures, medication administration and storage procedures, and controlled substance regulations
- 10. Attends staff meetings and participates as an active member of the Medication Services team.
- 11. Completes all required paperwork accurately, legibly and within established timelines.

- 12. Assures quality of care by adhering to therapeutic standards; measuring health outcomes against patient care goals and standards; communicating needed adjustments to licensed medical providers; following nursing division's philosophies and standards of care set by the state board of nursing, state nurse practice act, and OAR's for office based opiate treatment programs as well as all BestCare policies and procedures
- 13. Completes all required trainings as listed in Relias Learning (both online training and face-to-face training) as well as training assigned as part of medication supported recovery within required timelines
- 14. Perform other duties as required within the scope of the position and the experience, education and ability of the employee.

Qualifications:

Education, Certifications and Licensure

- Licensed Practical Nurse (LPN) with current Oregon license required;
- Current Certifications in BLS at the time of hire

Experience

- Minimum of 2 years of related clinical nursing practice experience with diverse populations in a physical and/or behavioral health setting.
- Experience in Addiction Medicine preferred

Knowledge, Skills and Abilities

- Knowledge and familiarity of nursing care management concepts, and psychotropic medications
- Possess advanced written and oral communication, decision-making and problem-solving skills, efficient time management with multi-tasking ability
- Excellent interpersonal skills, the ability to work effectively, both independently and as part of a team; collaborating with other internal and external teams, with ability to work with people of diverse backgrounds
- Ability to network with all resources in order to provide the best customer service and outcomes
- Effective management of EMR with appropriate clinical documentation
- Ability to operate PC-based software programs including proficiency in Office 365 (Word, Excel. Outlook, Teams, Zoom), EMR software programs, and other computer-based systems
- English written & spoken required; Bi-lingual English/Spanish appreciated

For individuals recovering from the disease of alcoholism and/or from other drug addiction, must have maintained continuous sobriety for the previous two years at the time of hire.

Tools and Equipment Used:

Must be able to use the following: blood pressure machines (digital and manual, glucometers), fax machine, copy machine, and telephone.

Physical Demands:

The physical demands described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing this job, the employee is regularly required to reach with hands and arms. The employee is frequently required to stand, walk, and use hands to handle, feel or operate objects or controls. The employee is occasionally required to sit; climb or balance; stoop, kneel, crouch, or crawl; and talk and hear. The employee must occasionally lift and/or move up to twenty (20) pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The position requires the employee to dress in a professional manner that meets the standards for professional employees in Central Oregon and prescribed by the Medical Director.

THIS JOB DESCRIPTION DOES NOT CONSTITUTE AN EMPLOYMENT AGREEMENT BETWEEN THE EMPLOYER AND THE EMPLOYEE AND IS SUBJECT TO CHANGE BY THE EMPLOYER AS THE NEEDS OF THE EMPLOYER AND REQUIREMENTS OF THE JOB CHANGE.

Employee's Signature / Date	Supervisor's Signature / Date