

CRISIS ASSOCIATE I - REDMOND, OREGON

Brooks Respite and Recovery Center in Redmond, Oregon is recruiting for a Crisis Associate !! This position is for coverage for our swing shift. This is a Full-Time Regular position that includes a competitive benefits package, FOUR WEEKS of paid time off, NINE recognized holidays, and a retirement account option. Starting pay for this position is between \$17.00 - \$22.31/hour for candidates without a QMHA Certification and \$21.00 - \$27.55/hour for candidates with a QMHA Certification DOE. **This position is eligible for a \$1,000.00* Loyalty Bonus paid out in installments!**

BestCare Treatment Services is proud to be one of the longest-term providers of alcohol & drug rehabilitation and mental health services in the Central Oregon region. We got our start in November of 1997, thanks to a partnership between Deschutes County, State of Oregon, St. Charles Medical Center and the Central Oregon District Hospital. From a modest, singular drug rehab center, we have grown to offering residential and outpatient services in four cities in addition to the only Spanish-speaking alcohol and drug rehab facility in the state. We have helped thousands of people find the help they need in a caring and collaborative environment and we remain true to our founding mission:

To advocate and provide compassionate care in the treatment and prevention of addiction and mental illness.

As an agency, BestCare has a family feel with a supportive staff of hard-working professionals whose compassion and dedication is unmatched in our industry. They are smart, kind, innovative and strive to offer the best services available under all circumstances. Does this sound like you? If so, we invite you to join our team by applying for our open position for this exciting position!

Located in beautiful Central Oregon, Redmond, Oregon, is home to scenic river gorges, deep desert canyons, and other delightful treasures. The community is tight-knit and is known for its livability, affordability, community spirit as it's easy access to many outdoor activities. The surrounding landscape offers gorgeous snow-capped mountain views, fresh, clean rivers and lakes and breezy high desert plains. Redmond is in close proximity to a myriad of destination locations for fun and relaxation including the breath-taking Cascade Mounts, World Famous Smith Rocks State Park, and Cove Palisades State Park on Lake Billy Chinook just to name a few.

For a video tour of Redmond and Bend, take a look at these videos:

[Visit Redmond Oregon - YouTube](#)

[The Official Bend Oregon Video by VisitBend.com - YouTube](#)

Title: Mental Health Crisis Associate I

Program: Brooks Respite

Program Location: Redmond, Oregon

Employment Status: Full-Time

Reports to: Program Supervisor or Director

General Description: This position is responsible for managing the day-to-day operations of the program. This position provides clinical services to individuals in psychiatric crisis, including both individual and group treatment. The Crisis Associate is also responsible for daily operations, housekeeping, and documentation.

Qualifications:

- Minimum 2 years of relevant work, education, or life experience
- Individuals in recovery must have 2 years of verified stability and sobriety
- A combination of relevant mental health work experience, education or training, which demonstrates the ability to perform the duties of the position
- *Preference* given to those with bachelor's degree in psychology or human services field
- *Preference* to those with medical or medication administration experience
- Ability to develop strong collaborative relationships, demonstrate good communication, flexibility, and work with minimal supervision
- Current valid driver's license

Position Duties:

1. Clinical Services

- Demonstrate effective assessment and management of crisis situations.
- Demonstrate effective verbal intervention skills in de-escalating experience crisis, risk situations, and aggressive behaviors.
- Demonstrate active and empathetic listening, as well as recovery based approaches.
- Observe residents for changes in behavior and promptly report these changes to the appropriate personnel.
- Work closely with other staff as a member of a treatment team, collaborating with internal and external treatment partners.
- Provide group treatment services and demonstrate understanding of managing group dynamics, provide educational and clinical treatment materials.
- Provide direct skills training and coaching including but not limited to: coping skills, education, community living, and others as assigned.
- Actively supervise and interact with clients both in the community and within the program.
- Provide support to the clients according to their individualized service plan. Provide supports for residents that help them develop appropriate skills to increase or maintain their stability.
- Maintain clean, sanitary and safe conditions, (*for example, sweeping, mopping, vacuuming, etc.*), both routinely, and as needed. Report all safety hazards.
- Demonstrate knowledge and understanding of safety procedures, fire drills, and evacuation plans.
- Assist residents to perform basic needs tasks as needed. May include assist with person hygiene, evacuation, and other Activities of Daily Living (ADL) tasks.
- Assist in covering shifts as needed for emergencies, coverage, and scheduled shifts.
- Participate in the inventory, ordering and/or purchasing of client or program supplies, including food or medications, as assigned by Program Director.

- Transport clients to and from appointments and activities; provide direct supervision as necessary.
- Reliability and consistent attendance for scheduled working hours, meetings, and other activities.
- Attend required program meetings, trainings, and supervision designated by Administrator.
- Maintain confidentiality per HIPAA, 42 CFR, Oregon Statutes, and adhere to all Brooks Policies.

2. Other duties as assigned by Program Supervisor or Director

Recovery Statement:

Individuals in recovery must demonstrate 2 years of verified stability and sobriety.

Tools and Equipment Used:

Must have competency using computer for work processing, databases, internet, and electronic medical record usage. Experience with Microsoft Office is a plus. Must be able to use basic office equipment including fax machine and telephone. Must have a valid driver's license.

Physical Demands:

This position requires an individual to be regularly available for work as scheduled. Position requires professional and personal skills to cope with stress associated with work involving a high degree of mental, emotional and physical demands. This position also requires the ability to sit, stand, walk, bend, stoop, lift, push and pull on an ongoing basis. This position may occasionally require an individual to lift and transfer clients using a two-person lifting technique. Must be willing to work a flexible work schedule depending on program needs.

Work Environment:

The work environment will primarily be a crisis setting and also require travel to other organizations, hospitals, and community locations within and outside of Central Oregon. Must have reliable transportation.

The position requires the employee to dress in a professional manner that meets the standards for professional employees in Central Oregon and Brooks Respite & Recovery Center.

To Apply:

Please complete the application using the link below, and submit along with a cover letter, resume with personal email address for correspondence, any applicable licenses, certifications or degrees with transcripts, and contact information for three supervisory/professional references.

[Application for Employment – BestCare \(bestcaretreatment.org\)](http://bestcaretreatment.org)

*Loyalty Bonuses are only available for external candidates