

MENTAL HEALTH CASE MANAGER - BEND, OREGON

BestCare Treatment Services in Bend, Oregon is recruiting for a Mental Health Case Manager! This is a all Full-Time Regular positions that includes a competitive benefits package, FOUR WEEKS of paid time off, NINE recognized holidays, and a retirement account option. Starting pay is \$22.06 - \$28.94 depending on experience and qualifications. **This position is eligible for a \$2,000.00* Loyalty bonus paid out in installments!**

BestCare Treatment Services is proud to be one of the longest-term providers of alcohol & drug rehabilitation and mental health services in the Central Oregon region. We got our start in November of 1997, thanks to a partnership between Deschutes County, State of Oregon, and St. Charles Medical Center. From a modest, singular drug rehab center, we have grown to offering residential and outpatient services in four cities in addition to the only Spanish-speaking alcohol and drug rehab facility in the state. We have helped thousands of people find the help they need in a caring and collaborative environment and we remain true to our founding mission:

To advocate and provide compassionate care in the treatment and prevention of addiction and mental illness.

As an agency, BestCare has a family feel with a supportive staff of hard-working professionals whose compassion and dedication is unmatched in our industry. They are smart, kind, innovative and strive to offer the best services available under all circumstances. Does this sound like you? If so, we invite you to join our team by applying for this exciting position.

Located in Beautiful Central Oregon, a warm, inviting mountain getaway with a cosmopolitan appeal is what you'll find when you arrive in the friendly town of Bend, Oregon. Majestic snow-capped peaks adorn the high-desert skyline, making for some of the best weather in Oregon – think sun-drenched days and cool nights – along with endless options for plenty of playtime. Playing in the Cascades, hiking, mountain biking, or skiing at Mt. Bachelor are just a few of the outdoor adventures you can find in Central Oregon. Dubbed the “outdoor playground of the West” for a thousand good reason, Bend is world famous for both its outdoor pursuits and pristine beauty.

For a video tour of Central Oregon, take a look at this video:

[The Official Bend Oregon Video by VisitBend.com - YouTube](#)

If this sounds enticing, don't wait! Apply today and join the family!

Title:	Mental Health Case Manager
Program:	Mental Health Program – Deschutes Outpatient
Program Location:	Bend and Redmond, Oregon
Supervisor:	Mental Health Clinical Supervisor Program Coordinator
Employment Status:	Non-exempt

Job Relationship:

- Reports to: Mental Health Clinical Supervisor and Program Coordinator
- Employees Supervised: None

Duties:

1. Work closely with other staff as a member of a mental health treatment team; target client population is individuals with high intensity mental health needs and high needs in social determinants of health.
2. Assist clients in accessing resources, benefits, and programs: i.e. social security, connection to primary care, food stamps, housing, jobs, housing, etc.
3. Work under the guidance of mental health clinicians to assist clients with achieving improved mental health stability by improving overall quality of life in all areas of functioning.
4. Develop and maintain strong collaborative relationships with a wide range of community partners throughout the county.
5. Support and assist clients to establish primary medical care and dental services; this includes a special emphasis on helping build close collaborations between behavioral health and primary care.
6. Provide transportation for clients when appropriate and under the direction of the mental health clinician and/or MH clinical supervisor. Transportation in a company vehicle to locations that will foster improvement in overall QOL, like to job interviews, housing meetings, etc.
7. When appropriate, conduct or participate in meeting the client's where they are at, which could be in community spaces, at their home, or where they are currently living outside.
8. One of the most critical elements of the MH case manager position is staying connected to clients who have been hospitalized and quickly engaging them in follow-up MH services in the community following discharge. This would also include transition of care if they are in residential treatment upon discharge. Overall continuity of care for clients, with not only Bestcare programs but also with the client's entire care team.
9. Participate in and co-facilitate MH group therapy; psycho-educational, skill development, anger management, and skill building groups.
10. Maintain clinical documentation in a timely manner in client files following agency policy and Medicaid standards; billing/encountering is an important component of this clinical position.
11. Participate in trainings (agency, state, regional, etc.) that will assist clinical growth.
12. Effectively engage clients in mental health treatment services wherever possible in a compassionate and supportive manner.
13. Work collaboratively as a part of the MH care team to assist the client's in optimal MH treatment. Engage in brief MH assessments, brief therapeutic interventions, skill building, and case management for the client's uniquely identified needs as a part of the treatment plan.
14. Work in collaboration with psychiatric medication management, to assist in referral coordination, scheduling, and brief psychiatric MH assessments to coordinate care prior to medical management services.
15. Communicate collaboration and continuity of care with medication supportive recovery, SUD outpatient, and other programs the client is involved in. Facilitate staffing meetings to organize goals and treatment planning as needed.

16. Organize and develop MH program workflows, in collaboration with the MH clinical care coordinator and supervisor.
17. Consistently engage in report development and program development for the MH team, specifically focusing on optimizing referral opportunities and connections in the community in primary care.

Minimum Requirements:

- A Bachelor's degree in psychology, social work, behavioral sciences, or related field OR have a minimum of three years of demonstrated work in the social services or counseling field.
- Ability to work effectively in multiple cultural contexts is essential.
- Ability to develop strong collaborative relationships with a range of community partners is critical.
- Flexibility is a must.
- Have the knowledge, skills and abilities demonstrating competence in the following essential functions:
 - Treatment of mental health and substance related disorders including client evaluation and individual, group, family, and other counseling techniques
 - Program policies and procedures for client case management and record keeping.
 - Accountability for recording information in assigned client files, consistent with program policies and procedures and applicable OAR's.
- Bi-lingual English/Spanish is always a plus but not a requirement.
- Must be able to get along with co-workers.

Tools and Equipment Used:

Must have competency in using a computer for word-processing, data base and internet usage. Must be able to operate usual office equipment such a fax, telephone, and photocopy machine. Must have a current and valid driver's license and will operate company vehicles, must be insurable.

Physical Demands:

The physical demands described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing this job, the employee is regularly required to reach with hands and arms. The employee is frequently required to stand, walk, and use hands to handle, feel or operate objects or controls. The employee is occasionally required to sit; climb or balance; stoop, kneel, crouch, or crawl; and talk and hear. The employee must occasionally lift and/or move up to twenty (20) pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The position requires the employee to dress in a professional manner that meets the standards for professional employees in Central Oregon.

To Apply:

Please complete an application using the link below along with a cover letter, resume, personal email address for communications and contact information for three supervisory references.

[Application for Employment – BestCare \(bestcaretreatment.org\)](https://bestcaretreatment.org)

*Loyalty Bonuses are only available for external candidates