

MENTAL HEALTH PEER SUPPORT SPECIALIST, BESTCLUB ADULT MENTAL HEALTH CONSUMER CENTER - MADRAS, OREGON

BestCare Treatment Services in Madras is recruiting for a Mental Health Peer Support Specialist, BestClub Adult Mental Health Consumer Center! This is a Full Time regular position that includes a competitive benefits package, FOUR WEEKS of paid time off, NINE recognized holidays, and a retirement account option. Starting wage for this position is \$16.00 - \$20.99 DOE. This is a Full Time regular position that includes a competitive benefits package, FOUR WEEKS of paid time off, NINE recognized holidays, and a retirement account option.

BestCare Treatment Services is proud to be one of the longest-term providers of alcohol & drug rehabilitation and mental health services in the Central Oregon region. We got our start in November of 1997, thanks to a partnership between Deschutes County, State of Oregon, and St. Charles Medical Center. From a modest, singular drug rehab center, we have grown to offering residential and outpatient services in four cities in addition to the only Spanish-speaking alcohol and drug rehab facility in the state. We have helped thousands of people find the help they need in a caring and collaborative environment and we remain true to our founding mission:

To advocate and provide compassionate care in the treatment and prevention of addiction and mental illness.

As an agency, BestCare has a family feel with a supportive staff of hard-working professionals whose compassion and dedication is unmatched in our industry. They are smart, kind, innovative and strive to offer the best services available under all circumstances. Does this sound like you? If so, we invite you to join our team by applying for this exciting position.

Located in beautiful Central Oregon, about 45 minutes north of Bend, and surrounded by quaint farms and working cattle ranches, Madras, Oregon, is home to scenic river gorges, deep desert canyons, and other delightful treasures. The community is tight-knit and is known for its livability, affordability, community spirit as well as its rich mix of cultures. The surrounding landscape offers gorgeous snow-capped mountain views, fresh, clean rivers and lakes and breezy high desert plains. Madras is in close proximity to a myriad of destination locations for fun and relaxation including breath-taking Mt. Hood, world famous Smith Rocks State Park, and Cove Palisades State Park on Lake Billy Chinook just to name a few.

For a video tour of Madras, take a look at this video:

[Madras Oregon: Beyond the Windshield - YouTube](#)

If this sounds enticing, don't wait! Apply today and join the family!

Title:	Mental Health Peer Support Specialist
Program:	Outpatient Mental Health
Program Location:	Madras, Oregon
Employment Status:	Full Time Regular
FLSA Classification:	Non-Exempt (Hourly)

General Duties: The Peer Support Specialist will provide support to high-intensity outpatient mental health clients who are engaged in mental health services at BestCare–Madras to include clients discharging from subacute/residential mental health treatment or psychiatric hospitalization, clients with serious mental health issues, and those with higher risk with self-harm and suicidality. Clients referred to the MH Peer Support Specialist will be assigned by the program director and mental health treatment team. MH Peer Support Specialists provide support to clients who are attempting to engage in recovery from mental illness.

Job Relationships:

- Reports to: Madras Outpatient Program Director; MH Clinical Supervisor-Adult Services
- Employees Supervised: None

Language: Bi-Lingual Spanish/English preferred but not required.

Duties:

MH Peer Support Specialist duties will largely consist of the following (not be limited to):

- Direct interactions with clients who are assigned to peer support services.
- Telephone contacts, which include talking with clients who need support and are struggling and may be prone toward self-harm/suicidality or prone to making bad decisions. Also, doing reminder calls to clients who are scheduled for assessments, groups, individual sessions, medication management appointments, and other BestCare services.
- Transportation: Taking clients to some appointments, when appropriate, if approved by supervisor. Transporting clients to/from acute care or mental health residential treatment to outpatient services at BestCare. Transporting clients to other agencies when they need assistance with accessing benefits (i.e. Social Security Office-Bend, DHS-Aging & Persons w/Disabilities, etc.). Occasionally transport client to appointment related to Supported Employment services.
- Helping monitor clients who are in residential/higher levels of mental health care to stay connected to them and ensure that they remain connected to Madras outpatient mental health services.
- Referrals to various services, when appropriate (i.e. Food Bank, LINC, primary care/medical services, community college, parenting, etc.).
- Case management services, including documentation.
- Helping clinicians in groups at the office, jail, etc. Providing back-up in groups and other treatment activities.
- Helping clients develop and connect to community-based pro-social or wellness-oriented recovery activities.
- Other duties as assigned.

Peer Support Specialists will work closely with their Supervisor(s) to design and implement education, referral, and parent components of the program. The Peer Support Specialist will be responsible for helping to facilitate classes and support groups along with group activities to insure that they are sufficiently supervised and run smoothly. They will maintain a personal recovery program, if appropriate, as well as model recovery-appropriate behavior.

Minimum Requirements:

1. Education: High School diploma or equivalent.
2. Have a current certification for Intentional Peer Support (IPS) issued by an entity approved by the state licensing body. New Hires that do not hold a current certification must make an application within the first six months of employment (or sooner). If the employee does not have this certification, she/he will be referred to IPS training by BestCare and must attend/complete the training and obtain IPS certification at the soonest possible opportunity.
3. Familiarity with mental illness and substance abusing population as well as and people with disabilities.
4. If in recovery from mental illness and/or substance abuse, must be able to demonstrate continuous sobriety under non-residential, independent living conditions for the immediate past two years.
5. Valid Driver's license and appropriate auto insurance.

Skills & Abilities:

1. Knowledge of mental illness and alcohol/drug addiction; community resources and recovery programs.
2. Communicate clearly, concisely and effectively orally and in writing
3. Maintain documentation in the EMR/Electronic Medical Record program.
4. Work well with clients, co-workers, and community partners of diverse backgrounds.
5. Work independently and as a team member. Must have the ability to get along with co-workers.
6. Ability to function in crisis situations.
7. Able to work with the treatment team to maintain a healthy treatment milieu.

Additional Duties:

1. Participate and provide peer support specialist services to clients involved with mental health and/or substance abuse treatment services at BestCare Treatment Services.
2. Methods for peer support services:
 - a. telephone contact with clients
 - b. provide client transportation
 - c. provide peer support and recovery coaching for clients during activities
 - d. home visits under a limited basis
 - e. assist with sober housing and mental health housing as needed.
2. Assist prep and clean-up for treatment groups.
3. Provide individual, couples and family support
4. Attend program and all staff meetings as well as supervision meetings.
5. Maintain case notes of client contact.
6. Complete attendance sheets, required report forms, and report client participation to Supervisor.
7. Any additional duties as assigned by the Program Director or Supervisor

Physical Demands:

The physical demands described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing this job, the employee is regularly required to reach with hands and arms. The employee is frequently required to stand, walk, and use hands to handle, feel or operate objects or controls. The employee is occasionally required to sit; climb or balance; stoop, kneel, crouch, or crawl; and talk and hear. The employee must occasionally lift and/or move up to twenty (20) pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The position requires the employee to dress in a professional manner that meets the standards for professional employees in Central Oregon.

To Apply:

Please complete the application using the link below, and submit along with a cover letter, resume with personal email address for correspondence, any applicable licenses, certifications or degrees with transcripts, and contact information for three supervisory/professional references.

[Application for Employment – BestCare \(bestcaretreatment.org\)](http://bestcaretreatment.org)